

SKYTALKONLINE.COM

JUN€ / JULY 2023





Letter from Andy Margolis

Chief Operations OfficerVancouver Airport Authority



Hi team,

First, I would like to thank everyone for the hard work across your operations at YVR in preparation for what is going to be a very busy summer.

As you heard from us through our Action Plan following the December travel disruption, we are focused on how we work together and operate in service of our passengers. Indeed, getting ready for summer has been a great example of this. It has been a real united experience and I would again like to sincerely thank you all for your collaboration.

As noted, this summer is going to be busy! We will be welcoming between 70,000 and 90,000 passengers each day during the peak days of summer, up from our current daily average of 51,000.

Our top priority remains to ensure departing passengers and their luggage reach their destinations safely and on time. And, that arriving passengers move through our airport smoothly to their final destination, wherever that may be.

To achieve success for our passengers, we are approaching operations differently and are driving with all of you towards a **OneYVR mindset**.

We have new processes and procedures in place to ensure we are working cohesively across our airport community. We are building resilience into our plan and will be consistently improving upon our day-to-day work. We acknowledge that our terminal and processing areas will busy, and we have designed digital solutions and increased staffing on the floor to ensure we can deliver a positive experience for our passengers during even the busiest times.

At the end of the day, our passengers want to move through the airport with confidence, knowing that, even if they are standing in a queue, we will collectively get them on their way safely and on time.

Over the coming weeks and months, we will continuously collaborate to deliver for our passengers, guests, and colleagues. And we will continuously learn and make improvements along the way.

To show how we are tracking, we will post key performance indicators at YVR.ca/TravelPlanning. On our Operational Dashboard, you will find on-time performance, outbound baggage delivery, security screening wait times, and more. Your hard work is reflected in the results posted to our dashboard and you should be exceptionally proud of the experience you help create each and every day.

This is very much the start of a new way of working. Over the coming days, weeks, and months, we will be refining and improving our capability to plan across our operations as OneYVR. If you'd like to learn more or would like to contribute in more ways, please do no hesitate to get in touch. And whatever you are doing during the summer period, please stay safe and look out for each other.

Kindly signed,

H Jarace

Andy Margolis
Chief Operations Officer
Vancouver Airport Authority

THE DOORS ARE OPEN TO SERVE IN-STORE & **ONLINE AT** FLIGHTCITY.CA

See Ad on Page 9

SKYTALKONLINE.COM

JUN€ / JULY 2023

Community:



Covenant House donation support

Awards:



YVR wins Moonshot Award

PG b

PG 5

Routes Award celebrates YVR's routes, airlines

At the annual Routes conference in Chicago in March 2023, Vancouver International Airport (YVR) received the Routes America Award in the 4 to 20-million-passenger

The Routes awards are regarded as the most valuable for the route development community, celebrating the partnerships driving global air connectivity.

The award recognized YVR's success in understanding market priorities and airline needs, which resulted in welcoming several new airlines and routes in 2022



Returning for the first time since 2020, the Routes Americas 2023 Awards recognized the outstanding performance of airports in marketing and route development.

and returning access to many popular destinations.

New YVR action plan to improve

Fiji Airways, JetBlue, Lynx Air, Jetlines and Sun Country provided new airline services from YVR, and Air

Canada restored many of its services, adding new destinations to Bangkok, Miami, Austin and Halifax.

Additionally, YVR worked with WestJet as it refocused its strategy to western Canada, expanding connections to the U.S., and partnered with Iskwew Air, the first Indigenous- and woman-owned airline.

In total, 52 airlines connected YVR to 111 destinations worldwide in 2022.

For a complete list of destinations served by YVR, visit yvr.ca/en/passengers/flights/ airlines-and-destinations.

Cargo:



Westlet's new freighter service

PG 8

Events:



Aviation events calendar

PG 10

Travel Talk:



profitability

PG 13

during significant weather events

resiliency and better support passengers



Tamara Vrooman, president and CEO of Vancouver Airport Authority.

A newly released \$40-million action plan will add new staff, improve training, leverage technology, increase communication, and invest in additional equipment to keep more aircraft moving and passengers well-informed

The plan follows a comprehensive After-Action Review of the December 17-28, 2022, travel disruption at YVR and direct feedback from more than 1,500 passengers and members of the public.

The review identifies 25 actions to strengthen operations and take a leading role in passenger support amid the changed aviation system and increasing extreme weather events.

'While the review confirms our safety promise was kept, it shows that our customer service commitment was not," said Tamara Vrooman, president and CEO of Vancouver Airport Authority. "Passengers clearly told us that, while they recognize aviation is a complex ecosystem of different partners and players, they want YVR to take a leading role in providing more information, better access to front-line staff, and other improvements in times of extreme travel disruption-this action plan provides our roadmap for doing just that."

The review highlights both the changing realities of passenger and aircraft traffic post-COVID and the impacts of climate change and more extreme weather events.

The latter puts additional strain on airside services, including aprons, gates, and ground handling.

See **ACTION PLAN** page 6

NEXUS enrolment centre reopened at YVR



The NEXUS enrolment centre at YVR allows trusted travellers to streamline their journey to the U.S.

A NEXUS enrolment centre, conveniently located presecurity near the Transborder check-in counters on Level 3, has reopened at YVR.

The NEXUS program is a preclearance service that low-risk travellers can use to streamline their journey to the U.S. It is run jointly by Canadian Border Services Agency (CBSA) and U.S. Customs and Border Protection (CBP).

As of April 3, 2023, NEXUS applicants could book their interviews at YVR through a two-step process: a Canadian interview administered by the CBSA; and a U.S. interview administered by the CBP.

Conditionally approved NEXUS applicants and renewing members who require an interview can book the Canadian portion of their

interview at YVR through the Trusted Traveller Programs scheduler as interview times become available.

The CBP completes the U.S. interviews at the airport for ticketed passengers departing Canada for the U.S. that same day.

No appointment is needed, but applicants should give themselves enough time before their flight and ensure the preclearance site is open by consulting CBP's hours of service.

Since October 1, 2022, CBSA and CBP have completed more than 300,000 NEXUS enrolments and reduced the net inventory of applicants by approximately 130,000 from its peak in the summer of 2022.

For more information on the NEXUS Enrolment Centres, please visit the CBSA website.



Two positions available: 1 Full time & 1 Part time

Details on page 14



First YVR in-person Annual Public Meeting held since COVID-19 pandemic



On May 8, Vancouver International Airport (YVR) hosted its 2023 Annual Public Meeting (APM). The first inperson APM since the COVID-19 pandemic allowed airport employees, partners and other stakeholders to review YVR's 2022 Annual and Sustainability

Report (ASR) and hear directly from senior leadership about the airport's performance during the

The meeting opened with a traditional welcome from Councillor Brett Sparrow of the Musqueam Indian Band, the original stewards of YVR's

Sea Island location, followed by presentations from Vancouver Airport Authority Chair, Board of Directors, Annalisa King, and Vancouver Airport Authority president and CEO Tamara Vrooman

Both their presentations highlighted events and milestones achieved at YVR during the past year, including more than doubling passenger numbers post-pandemic, a continued focus on cargo, global supply chain and innovation, efforts and commitment to climate action, advancing together with Musqueam toward the path of reconciliation, welcoming more than 10 new food and beverage partners, investing in the community and people and becoming a certified Living Wage Employer, acknowledging challenges and committing to implementing an action plan

from the findings of the After-Action Review of the December 2022 weather-related travel disruption at YVR.

The cover art on the ASR, designed by Musqueam artist sisters Felecia Stogan and Sandra Fossella, reflected the theme of the report, "Growth and Connections."

For the first time, an external firm audited the Accountability Data in YVR's ASR, which received a favourable audit opinion with no material differences. In addition to financial information, the Accountability Data discloses YVR's Environmental, Social and Governance (ESG) performance data, reflecting the airport's commitment to transparency by providing clear, concise and reliable information and YVR is among the first airports to undergo an ESG audit.

To learn more about the Vancouver Airport Authority's 2022 Annual & Sustainability Report, visit YVR.ca/ASR. **Growth and** Connections

Cover art of YVR's 2022 Annual and Sustainability Report designed by Musqueam artists and sisters Felecia Stogan and Sandra Fossella: "As an aircraft begins to land in the Musqueam territory, a warrior in a canoe sings a welcoming song to welcome all visitors to the traditional, unceded territory of the Musqueam Nation."

Vancouver Airport Authority









Hope Air has a simple mission:

To provide free flights for Canadians who are in financial need and must travel to healthcare.

Donate. Volunteer. Organize. Ask us how. We need your help.

www.hopeair.ca 1-877-346-4673





SUMMIT CUSTOMS BROKERS

PRESENTS THE

ANNUAL SUMMER

July 22 & 23, 2023

King George Park

4111 Jacombs Road, Richmond, BC (Off Jacombs & Cambie)

- PRIZES!
- SILENT AUCTION!
- BEER GARDEN!
- FOOD!
- ENTERTAINMENT!
- SLO-PITCH!

Early Bird Registration

Before June 8, 2023: \$375 per team After June 8, 2023: \$500.00 per team







To register contact Summit Customs Brokers 604-278-3551 | summityvr@summitcb.com

Community

Skytauk

Your Airport & Sea Island Community Connection JUNE / JULY 2023 Vol. 31 | No. 1

Website: www.skytalkonline.com

SkyTalk is owned and published bi-monthly by Westco Marketing Ltd., for the travelling public and the 24,000 people who make up the airport community at Vancouver International Airport. No portion of this publication may be reproduced in whole or part without the written permission of the publisher.

BACK ISSUES: issuu.com/skytalk MAILING ADDRESS:

#738-8623 Granville Street
Vancouver, BC
V6P 5A2
Tel: 604-736-6754

jstewart@westerndriver.com SkyTalk is distributed through dedicated racks in Vancouver International Airport's Domestic and International Terminals and Airport South, plus all Sea Island businesses and Pitt Meadows and Boundary Bay airports. The publication is also distributed at Richmond hotels and to the Richmond community through Richmond City Hall, Richmond Oval, Richmond Chamber of Commerce, Richmond Public Library, and Community Centres. Each issue can be accessed online each month at www.skytalkonline.com.

PUBLISHER & EDITOR:

Joan Stewart
604.805.7315

Email: jstewart@westerndriver.com Office:

604.736.6754

CREATIVE / PRODUCTION:
Jim Martin

DISTRIBUTION:

Cory Michel

604.736.6754

WESTCO MARKETING LTD.
PRESIDENT

Patrick Stewart 604.644.9067 Email:

pstewart@westerndriver.com

SkyTalk is produced on the traditional, ancestral and unceded territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish) and Səlilwəta?/Səlilwitul (Tsleil-Waututh) Nations.



ASSOCIATION OF AIRPORT PUBLICATIONS



Printed on Recycled Stock using vegetable based inks Please recycle this product.

www.skytalkonline.com

Up to \$100,000 in donations to Covenant House to be matched by YVR

Until June 30, 2023, as part of the YVR Cares Social Impact Program, all donations up to \$100,000 made to the community-wide Covenant House Vancouver Spring Match Campaign will be matched by YVR.

Since 2015, YVR has supported Vancouver's Covenant House in its mission of providing unwavering support, respect, and unconditional love in helping to protect and safeguard youth in need and those experiencing homelessness.

One example of the transformative services that Covenant House provides is the example of Megan (not her real name), who experienced a lack of family support, homelessness at a young age and loss of custody of her daughter.

After arriving at Covenant

House, Megan received wraparound support, from getting necessities to connecting with a counsellor and a social worker. These support systems allowed her to rebuild her confidence and learn life skills so that within a year, she could find housing and regain custody of her daughter.

Through this partnership with Covenant House, YVR uplifts the organization's efforts to ensure more youth get the support they need. The YVR Cares Social Impact Program provides significant community investment, employee giving, and volunteer opportunities.

"YVR is proud to expand our long-standing partnership with Covenant House and double the impact by matching all donations," said Tamara Vrooman, president and CEO



JUNE / JULY 2023

The YVR Cares Social Impact Program invests in community organizations or events that work to empower people, support communities, or create a sustainable future. For more information on Covenant House, visit covenanthousebc.org.

of Vancouver Airport Authority. "We are deeply invested in our people and community. Through this partnership, we are pleased to support Covenant House in their important and impactful work to provide hundreds of youth wrap-around support and welcome them to a safe, respectable, hopeful and comforting

environment."

To learn more about how YVR goes above and beyond people, places and goods, visit yvr.ca/community.

Innovation

Top student talent from BCIT, UBC and SFU participate in YVR hackathon

In May 2023, YVR piloted the airport's first student hackathon challenge bringing together top talent from BCIT, UBC, and SFU to collaborate, learn, and apply their innovative ideas in an airport setting.

The event was hosted by YVR's Innovation Hub and Maintenance Team and sponsored by Innovate BC, Schneider Electric, and Ainsworth, companies aligned with YVR in supporting the next generation of innovators and tech leaders in BC.

The hackathon challenged the participants to solve a maintenance-related issue and present their solutions to a panel of industry experts.

Cash prizes were at stake for first, second, third, and fourth place, plus unique plaques made entirely of recycled chopsticks from Vancouver-based company, ChopValue for the first-place team.

A group of keen BCIT students who proposed a "Keep it Clean" initiative received the grand prize of \$5,000 and the plaques for their solution to make the airport smarter by leveraging advanced technology for improved hygiene and



BCIT students took first-, second-, and third-place awards at YVR's inaugural hackathon to use technology and innovation to solve real-world challenges.

cleanliness.

Second and third-place awards also went to teams from BCIT, with fourth place going to a UBC team.

YVR's Innovation Hub and Maintenance Team will work with the winning students to look at a potential integration of their solutions into airport operations as part of the airport's commitment to supporting students in solving real-world challenges.

The Innovation Hub at YVR is a platform that develops, tests and trials new processes and sustainable technologies

in collaboration with the community, such as the deployment and continued development of YVR's Digital Twin Platform and the recent partnership with the province as part of an Integrated Marketplace Initiative to support made-in-BC tech companies.

In February 2023,
Vancouver Airport Authority
signed a Memorandum of
Understanding with BCIT
to collaborate on innovative
applied research products
to support the development,
advancement and implementation of those initiatives.





IMMIGRATION & RECRUITMENT SERVICES LET US HELP YOU!

RENA DHIR

Director / Lead Consultant RCIC-IRB,B.Comm, CPA, CGA Regulated Canadiar

604-725-5050

YVR wins Benevity Corporate Goodness 2023 Moonshot Award



in the world-and how they

Purpose programs to cre-

inspire others through Corporate

Each year, Benevity's Corporate Goodness Awards, also known as "The Goodies,"

Helping children

and families on their

Donate to help support and make a difference in the lives of BC's Organ Transplant Children and their families.

8323 Fremlin Street Vancouver, BC V6P 3X1 • Tel: 604-271-7719 Email: info@childrensots.org

lifelong transplant

journey

celebrate the bold, innovative, inclusive and creative ways its clients make a difference

ate inspiring impact in their communities.

At the Benevity 2023
Corporate Goodness Conference in San Diego, YVR won the Moonshot Award for the airport's bold, creative and collaborative approach to corporate purpose and for doing this in impactful ways.

In a year marked by the eco-

nomic fallout from COVID and the war in Ukraine, YVR's community impact team creatively rallied employees, customers and surrounding businesses to help address food insecurity and a refugee crisis. Through the #emptyboxchallenge, participants were encouraged to fill a box with essential items for displaced Ukrainians arriving at YVR and fulfill the purpose of being a place where people feel safe, welcome and supported.

The community impact team also took a new approach to their usual food drive. Instead

The Benevity 2023 Corporate Goodness Conference in San Diego, California, celebrated the inclusive and creative ways organizations make a difference in the world.

of asking folks to donate nonperishable food items, they pre-purchased food at wholesale prices and created a pop-up market. Inviting everyone to "donate what they can" as payment. They collectively filled 1,264 hampers and raised more than \$26,000 for their nonprofit partner (which included a 200 per cent matching donation)—ultimately feeding 7,500 British Columbians.

For this, and all the other ways the YVR community team departed from its traditional programming, the Benevity 2023 Moonshot Award recognition acknowledged the beyond-stratospheric impact achieved.



Action Plan from page 1

for television since 1998

Over 2 million

satisfied customers

V · EARS

While these services perform well during regular operations, the systems and processes the airport community has historically relied on must be more

resilient and adaptable for more frequent and extreme weather disruptions.

The five key focus areas, with a total of 25 supporting

actions, outlined in the review include:

1. Enhance Winter and Irregular Operations

Installation of new real-time weather monitoring equipment, new gate protocols to ensure arriving aircraft can deplane passengers within 30 minutes of taxiing off the runway, additional winter weather equipment and de-icing fluid storage capacity to meet the new realities of sustained extreme weather events.

2. Enhance Cross-Team Collaboration

Provision of additional information sharing across different airport partners and establish a permanent team from the Airport Authority and its partners to enhance decision-making and improve passenger focus.

3. Accelerate Investments in Technology and Data

Including better prioritization of aircraft on the airfield, an improved ability to track delayed baggage through real-time technology and data, and a new digital apron monitoring tool.

4. Enhance In-Terminal Passenger Supports

More staff trained to support travellers directly, using better,

up-to-date information throughout the terminal 24-7. Improve digital communications to passengers in the terminal about resources available, including accessibility services.

5. Enhance Communications with Passengers and the Public

YVR will commit to sharing more information more often. It is also committing to better using yvr.ca and leveraging stakeholders, partners, and other organizations to provide people with the updates they need more reliably and consistently. There will also be more regular public reporting on YVR's on-time performance, baggage performance, and security screening times.

"I want to thank our partners, employees, members of the public, and passengers who took the time to participate in this process," said Vrooman. "We have already started implementing many of these actions, and your contributions will help us improve resiliency and better serve travellers and our community into the future."

The final report containing the action plan is available at yvr.ca/actionplan.



NEW SPECIAL OFFER

TV•Ears Original™

\$129.95

NOW \$5995 Use promo code MB59

Call 1-888-712-2446

30-day risk free trial

M-F 6am — 6pm PST

2701 via Orange Way, Suite 1 Spring Valley, CA 91978

YVR Art Foundation announces 2023 art scholarship recipients; awards \$55,000 to Indigenous artists



The artworks from recipients of the 2023 YVR Art Foundation art scholarship awards will be displayed throughout YVR in the coming year.

On May 25, YVR Art Foundation announced the 11 recipients of the 2023 YVR Art Foundation art scholarship awards

The annual scholarships from YVR Art Foundation are awarded to B.C. and Yukon First Nations artists who create visual art that reflects B.C. or Yukon First Nations culture.

"YVR Art Foundation is a valued partner and has been committed to supporting the development and advancement of B.C. and Yukon Indigenous artists," said Richard Beed, vice president of people and brand, Vancouver Airport Authority. "We are proud to support the vision and efforts of YVR Art Foundation and the outstanding work of such talented artists through YVR's community investment program. Congratulations to all

recipients!"

The annual scholarship event was hosted at YVR for the first time since 2019, providing the 2022 scholarship recipients with the opportunity to showcase their final works and share their inspiration, stories, and experience working with mentors to create their pieces over the past year. These artworks will be displayed throughout the airport next year.

YVR Art Foundation Emerging Artist Scholarships:

- Mathew Andreatta, Qualicum and Musqueam First Nations from Vancouver
- Dustin Sheldon, Teslin Tlingit from Whitehorse
- Eila Vallevand, Kwanlin Dun First Nations from Whitehorse
- Karra MacIntosh, Kwanlin Dun First Nations, from Whitehorse
- Olivia Cox, Teslin Tlingit

from Whitehorse

- Shaina Richelle Stephens, Nisga'a from Nanaimo
- Kyle Mack Tallio, Nuxalk and Heiltsuk from Terrace

YVR Art Foundation Mid-Career Artist Scholarships:

- Ariane Xay Kuyaas, Haida from Old Masset
- Shawna-Lee Kiesman, Tsm'syen, Nisga'a, Haida from Victoria
- Andrew Williams, Haida from Vancouver

New for 2023, the recipient of a dedicated scholarship for the development of Musqueam artists:

 Mid-Career Artist, Jody Sparrow, Musqueam from Vancouver

Since 2005, YVR Art Foundation has awarded more than 200 scholarships, grants and awards to B.C. and Yukon First Nations artists

totalling more than \$750,000.

More than 100 scholarship-recipient artists have exhibited their work at YVR, contributing to the airport's well-known "Sense of Place" thematic art and architecture that draws on land, sea and sky themes. Appointment

Corey Sue—new member of YVR's Board of Directors

Corey Sue, a Chartered Professional Accountant holding a Fellowship from the Association of Chartered Certified Accountants (UK), is the newest member of YVR's Board of Directors.

Nominated by the City of Vancouver and elected to the Board on May 8, he brings extensive senior financial leadership experience to the Board.

Corey Sue has served on several community Boards serving local and national youths, including the Kindness Foundation of Canada and Kerrisdale Little League.

Sue continues his multi decades of public safety service to the Vancouver community as a team leader with the Vancouver Police Department's Citizen's Crime Watch.

The Vancouver Airport



Corey Sue, the City of Vancouver nominee, was elected to YVR's Board of Directors on May 8, 2023.

Authority Board of Directors may have a maximum of fifteen directors, nine nominated by external Nominating Entities. Five members are elected by the Board from the community at large—with the Chair occupying one of the at-large positions.

The president and CEO of the Airport Authority is automatically a member of the Board under their position.



- Breakfast Everyday from 9am
- Happy Hour Monday-Thursday from 3pm-5pm
- Monday's Appetizer Special 5pm -9:30pm: Buy one and get the second one Half Price
- 9:30pm 'til close every night enjoy 2 for 1 appetizers
- Cheap Taco Tuesdays (3pm 'til close)
- Wings on Sale Every Wednesday (5pm 'til close)
- Steak & Prawn Dinner Special Thurs (5pm 'til close)
- All Pizzas \$12.99 Each on Sundays (5pm 'til close)





Cargo

WestJet Cargo service using dedicated freighters inaugurated at YVR

WestJet has officially launched its new cargo freighter service at YVR in partnership with GTA dnata Group. In addition to the broad range of commodities already carried by WestJet Cargo, such as perishables, e-commerce and live animals, the new dedicated freighters have expanded the carrier's service offerings, including the capacity to carry oversized items and unitized e-commerce containers.

With this new business venture, WestJet will contribute to the vital operation of goods movement at YVR, which is essential to ensure B.C. businesses and products have access to global markets and that global products are readily available across the region.

In 2022, YVR handled more than 300,000 tons of cargo. representing a nine per cent increase over 2021 and making

it Canada's second busiest cargo airport.

At YVR, the airport's role in Canada's supply chain continues to strengthen, with new and innovative ways explored to improve cargo operations and increase efficiency and sustainability. These include investing in existing infrastructure to ensure peak performance and using digital tools, such as the Air Cargo Community



WestJet Cargo's wide- and narrow-bodied aircraft and a newly introduced fleet of four dedicated Boeing 737-800 Converted Freighters service the diverse needs of the airline's cargo customers.

System developed in partnership with Kale Info Solutions, and leveraging the airport's Digital

Twin to monitor and map the movement of goods and identify efficiencies.

To learn more about cargo operations at YVR, visit: yvr.ca/en/business/cargo.



SERVING THE AVIATION INDUSTRY

Head Office/Airport: Tel: (604) 278-3551 Fax: (604)) 278-3291 Toll-free in North America: 1-800-663-4080 summityvr@summitcb.com



www.summitcustomsbrokers.com

First Nations Technical Institute receives \$160,000 donation from CAE



(Left to right) CAE's Marc-Olivier Sabourin, Angela McCune, France Hébert, Nathaniel Pitt and Pascale Alpha with FNTI's Jo-Anne Tabobandung; Minister François-Philippe Champagne; and Member of Parliament Andy Fillmore. Photo: courtesy CAE.

Canadian manufacturer of simulation technologies, CAE, is donating \$160,000 to the First Nations Technical Institute (FNTI) located on Tyendinaga Mohawk Territory, near Kingston, Ontario.

MKT-P0240

FNTI is an Indigenousowned and governed publicly assisted post-secondary institute founded in programming rooted in culture and Indigenous ways of knowing. The contribution will support pilot training and enhance the skillsets of students.

"CAE is delighted to partner with the only Indigenous postsecondary flight school of its kind in Canada to help further diversity in the aviation industry," said CAE's CEO and president, Marc Parent. "We hope this step will be the first of many in building a long-term relationship with FNTI as part of CAE's commitment to invest in skills development & training initiatives for Indigenous Peoples."

CAE's donation will allow FNTI to grow their training programs and equip the next generation of Indigenous aviation professionals with unparalleled learning opportunities.

FNTI plans to acquire Garmin G1000 training suites and training aids due to this investment by CAE.

"The loss of our hangar, Approved Maintenance Organization, dispatch and planes in a fire in February 2022 was devastating for FNTI and our aviation students, who

come from urban and remote communities across Canada," said Suzanne Brant, president of FNTI. "We are fortunate to have resilient staff who pivoted to provide students with training options, ensuring minimal program interruption. This generous contribution from CAE will provide upgraded technology and training needs for FNTI students as we continue to rebuild our infrastructure. FNTI is grateful for the support we have received from CAE, and we look forward to continued relationship-building with CAE."

This donation is CAE's latest initiative to elevate diversity in the aerospace industry. With 260,000 new pilots needed over the next 10 years, attracting more pilots from diverse backgrounds is imperative.

In 2022, CAE expanded its CAE Women in Flight program by partnering with Air Canada to double the 2023 Captain Judy Cameron Scholarships granted to young Canadian women studying to become commercial pilots or maintenance engineers. CAE's Women in Flight scholarship program is creating momentum to encourage young women to pursue a career as commercial pilots.



Seven ways YVR is going 'Beyond Accessibility'

National AccessAbility
Week occurs every year, starting on the last Sunday of May.
It is a time to celebrate the contributions of people with

3. The airport's website is WCAG-AA 2.0 compliant—designed to meet accessibility requirements—including persons using adaptive technology.

its Digital Twin technology.

To learn more about accessibility at YVR and read its Accessibility Plan, visit YVR. ca/Accessibility.



disabilities and to promote efforts to increase accessibility and inclusion in communities and workplaces in Canada.

At YVR, providing an accessible airport for everyone is one of the Vancouver Airport Authority's top priorities, and as Canada marked National Accessibility Week, a new three-year Accessibility Plan, *Beyond Accessibility*, was launched to continue and improve the airport's long-standing efforts to provide accessible travel for people of all abilities.

The new plan was codeveloped with input from YVR's community partners and designed to meet and exceed compliance with the Canadian Transportation Agency (CTA).

Here are seven ways that YVR is going *Beyond Accessibility*:

- 1. YVR has an Accessibility-Certified Gold rating from the Rick Hansen Foundation—a rating system to measure the accessibility of buildings and sites. It was the first airport to complete the assessment and one of the highest-rated buildings in the program, receiving 93 out of 100 points. Ways to make the terminal experience even better continue to be explored.
- Customer-inspired features incorporated in the newly expanded international terminal, including additional private washrooms, a quiet room, animal relief areas, various seating options, and a new style of charging units, providing a dementia-friendly community, offering the Hidden Disabilities Sunflower program and continuing to collaborate with key partners like Pacific Autism Family Network (PAFN) to support neuro-diverse individuals and their families in their journey through YVR.

As part of the new plan, YVR means to go beyond to ensure meaningful access to information through its website.

- **4.** A continued focus on and investment in digital tools and innovative technologies to streamline the travel journey and ensure equal access for everyone.
- 5. Offer employee training programs designed in collaboration with leaders in accessibility and inclusion who have practical knowledge and lived experience to help employees understand language, communications and ways to support people of all abilities best.
- 6. Accessibility tours in collaboration with community partners to help individuals be prepared, confident and comfortable with the travel experience. These tours allow guests to practice their travel journey from check-in and security screening to locating their departure gate and boarding.
- 7. In collaboration with key partners like the Pacific Autism Family Network (PAFN), YVR is developing travel training resources to support neuro-diverse individuals and their families in their journey through the airport. This summer, new initiatives are planned to create training and employment opportunities for neuro-diverse individuals.

As outlined in its Accessibility Plan, YVR will continue to work with its many community partners on a variety of new and innovative accessibility services and solutions, including creating more sensory-friendly and quieter spaces throughout the airport, upgrading existing self-service bag drops in the Domestic Terminal, exploring opportunities for guests with accessibility considerations to familiarize themselves with the airport in advance by touring YVR using

Extended hours and international expansion at YVR EXPRESS

The YVR EXPRESS virtual queuing program continues to grow in popularity, allowing passengers to book an appointment for the Fastrack lane at security screening and avoid screening waits.

Since May 2023, YVR EXPRESS has expanded to serve international passengers, just ahead of increased summer volumes.

Additionally, a second Domestic Checkpoint— Security Point 3 on Level 4 is open for YVR EXPRESS travellers entering the terminal from the Canada line.

YVR EXPRESS is available at the following checkpoints every day for the hours listed:

- ABC Checkpoint Domestic 05:30-13:30
- E Checkpoint US 04:30-13:00
- Security Point 3 (on Level 4 near the bridge from the Canada line) Domestic 06:00-16:00
- D Checkpoint International 10:00-18:00
 YVR EXPRESS is a free service for all passengers,

YVR EXPRESS is a free service for all passengers and no account or membership is required to use the service.



SUMMER SALE

COME FOR SALE PRICING ON ALMOST EVERYTHING IN THE STORE!

Fri June 30: 11am - 5pm Sat July 1: 11am - 5pm Mon July 3: 11am - 5pm

FLIGHT CITY is Vancouver's locally owned Pilot Shop, but we also have a large selection of diecast and plastic model airplanes, toys planes and sets for the kids, plus lots of aviation t-shirts and caps.

SOME OF OUR BRANDS:

GEMINIJETS, JC WINGS, PHOENIX MODELS, SKYMARKS, RED CANOE BRANDS CLOTHING, LABUSCH SKYWEAR, BOEING, AIRBUS



www.flightcity.ca

FLIGHT CITY

105 - 6080 Russ Baker Way, Richmond BC V7B 1B4 EMAIL: flightcityyvr@gmail.com 604 244 0140

Mon – Sat: 11am – 5pm • Sun: CLOSED



facebook.com/flightcityvancouver

Air New Zealand weighs in its customers

Until July 2, 2023, Air New Zealand will ask more than 10,000 customers travelling on its international network to participate in a passenger weight survey.

The survey is a Civil Aviation Authority (CAA) requirement and is deemed essential to the safe and efficient operation of the aircraft.

Currently, the CAA's designated weight for people 13 and over is 86 kilograms (189.6 pounds), which includes carry-on luggage.

Air New Zealand load control improvement specialist Alastair James explained that before each take-off, the pilot needs to know the weight and balance of the loaded aircraft.

"We weigh everything that goes on the aircraft—from the cargo to the meals onboard, to the luggage in the hold. For customers, crew and cabin bags, we use average weights, which we get from doing this survey."

In 2021, Air New Zealand's passenger weighin survey occurred on its domestic flights. Now that international travel is back up and running, the survey will include international customers.



"We know stepping on the scales can be daunting," said James. "We want to reassure our customers there is no visible display anywhere. No one can see your weight—not

even us! It's completely anonymous.

"It's simple, voluntary, and by weighing in, you'll be helping us to fly you safely and efficiently every time." The weigh-in survey will take place at the entrance to the gate lounge of certain Air New Zealand flights departing from Auckland International Airport.

Upcoming Events

Email your event information to jstewart@westerndriver.com

June 15-17, 2023

Canadian Aviation Association Convention

Toronto Pearson International Airport, 6301 Silver Dart Drive, Mississauga, ON

Aircraft Convention, Trade Show & Static Display. The Canadian Business Aviation Association's (CBAA) mission is to represent and promote the Canadian business aviation community globally, advocating safety, security, and efficiency. For more information, visit cbaa-acaa.ca.

June 24, 2023

YPK Airport Day

Pitt Meadows Regional Airport, 18799 Airport Way, Pitt Meadows, BC A day of family fun, starting at 11am to 5pm. Food carts, a vendor marketplace, careers in aviation, static displays, music, a kid zone and many airplanes and exhibits. For more information, visit flypk.ca.

August 11-13, 2023

Abbotsford Airshow

Abbotsford International Airport, Abbotsford, BC The Abbotsford International Airshow will feature several talented female role models in aviation and aerospace. It will highlight female participation both in the air and on the ground. Airshow goers can expect feature performances from world-class aviators, including Major Kristin Wolfe, commander and pilot of the United States Air Force F-35 Lightning II Demonstration Team; Lieutenant Brianna Bilunas, Electronic Warfare Officer with the United States Navy E/A-18 Growler Demonstration Team: unlimited world aerobatic competitor Melissa Burns; and Vera Martinovich, B-25 Mitchell warbird pilot. On the ground, young women and girls can expect specialized aviation-themed exhibits, education and activities, and a significant representation by women across visiting static aircraft crews from Canada, the United States and beyond in military and civilian roles. Flight displays from the Canadian Forces Snowbirds, US Air Force F-35 Lightning, US Navy Growler, RCAF Hornet, Canadian Forces Skyhawks, and many more aircraft. For more information, visit abbotsfordairshow.com.

August 16-17, 2023

YVR for Kids

Gala Dinner: Wednesday, August 16, Sheraton Vancouver Airport, 7551 Westminster Hwy, Richmond, BC

Golf Tournament: Thursday, August 17, Quilchena Golf & Country Club, 3551 Granville Ave., Richmond, BC

This year marks the 32nd year the airport community will come together to help support local children's charities. Clear Skies Children's Foundation presents the annual YVR for Kids Gala and Golf Tournament. Now in its 31st year, it has become the preeminent and much-loved airport celebration of the year. Through partnerships with the YVR, Canuck Place Children's Hospice and many other key sponsors, YVR for Kids brings together more than 350 guests for a Gala Dinner and Auction and the Sheraton Vancouver Airport, followed by an afternoon of golf at Quilchena Golf & Country Club. YVR for Kids has donated more than \$5 million to children's charities. For more information, visit yvrforkids.org.

October 17-19, 2023

2023 NBAA Business Aviation Convention & Exhibition Las Vegas, Nevada

Immerse yourself in the world of business aircraft—view fixed-wing aircraft of all sizes, from single-engine airplanes and turboprops to long-range jets. See today's helicopters and tomorrow's advanced air mobility (AAM) aircraft. NBAA-BACE is business aviation's biggest and most

productive event of the year. For more information, visit nbaa.org.

November 7-8, 2023

Canadian Aerospace Summit

Shaw Centre, Ottawa, Ontario

The 2023 Canadian Aerospace Summit offers access to the Canadian aerospace industry. Join more than 1,200 participants, primarily C-suite executives and government officials, to network, do business and learn about the latest industry trends. For more information, visit aerospace. summit.ca.

Canadian Council for Sustainable Aviation Fuels launches Canada's first SAF roadmap

The Canadian Council for Sustainable Aviation Fuels (C-SAF) has revealed a roadmap detailing its policy framework, priority actions, and next steps to ensure the Canadian aviation sector remains competitive as it transitions to a net-zero future by 2050.

Lead author Bentley Allan developed the roadmap with the Transition Accelerator and Energy Futures Lab.

Created in February 2022 by a consortium of 60 airlines operating in Canada and key stakeholders in the Canadian aviation ecosystem, including suppliers, aerospace manufacturers, airports, finance, and academia, C-SAF aims at facilitating the production and supply of affordable, low-carbon, made-in-Canada sustainable aviation fuels (SAF).

As outlined in Canada's Aviation Climate Action Plan, SAF will play an essential part in decarbonizing aviation, especially for long haul aviation, which comprises the most significant portion of Canadian aviation emissions in the coming decades.

Canada has enormous opportunities already in the SAF supply chain: bountiful sustainable feedstock, existing refining capacity, innovative technology providers, as well as domestic and international airlines seeking to decarbonize, which is why this roadmap is premised on a target of one billion litres of SAF by 2030. But this target, which represents 10 per cent of all jet fuel use in Canada, is just a waypoint on the way to net zero.

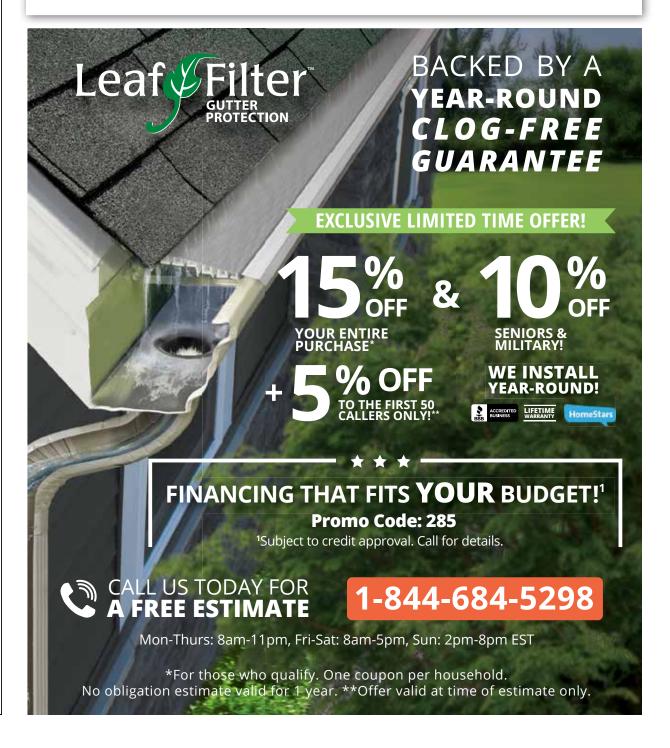
The first roadmap for SAF in Canada relies on three key objectives to balance:

Decarbonize now: maximize SAF now from commercial-ready pathways

Feedstock activation: establish commercial pathways for all of Canada's feedstocks

Innovation drive: launch demonstrations with homegrown technology in multiple pathways

According to C-SAF, by 2035, Canada should be ready to produce SAF to meet 25 per cent of total jet fuel demand, which would reduce emissions by 15-20 per cent for departures from Canada.



15

18

21

24

27

45

30

35

52

56

59

28

41

CrossWord

ACROSS

- Novice
- Confuse
- Pack to capacity
- 14 Owl sound
- Four-door car
- Goddess of the dead (Norse mythology)
- Inapposite (3 words)
- Epic poem
- Universal Resource Locator
- Conscript or impose
- Large black birds
- 24 A contest of speed
- 25 Statistical norm or mean
- 26 Not quite
- 29 A dark purplish red
- 30 Duck sound
- 31 Wholeness
- 32 Golfer Ernie
- 35 Website addresses
- Garlic bulb
- Assemble or modify written material
- 38 Alias
- 39 Anglerfish
- Riotous fight
- French form of "Peter"
- Early Soviet space station
- 44 Bluish-gray whiting
- 46 Fellas
- 47 Woodwind musician
- Explosive device
- 49 Undergarment
- 52
- Relating to the study of relative growth
- 56 Member of the Lily family
- 57 _ Arabia
- 58 Money
- Make a sharp hissing sound
- A ridge of the earth's crust
- A Chinese breed of small dogs

Crossword solution on page 12

- 1 You (archaic)
- 2 Not mine
- 3 Moslem unit of weight
- Prefix indicating the ear
- Distinct feature or element

- Unsettle
- Goat cheese
- Done several times
- Billiard trick shot
- 18 A liquor container
- 23 Ethereal
- Mythical birds of prey
- Possessing life

- Lie in ambush 27

- 33
- 34
- 36
- Snake-like fishes
- 39 Garlands
- 40 Perhaps
- 42 Wading birds
- 43 Peak
- 44 South American shrubs
- 45 Greek units of weight
- 46
- Indistinct representation 48
- Hillside 49
- 50 Danger
- 51 Dull pain
- An Internet data exchange protocol.

DOWN

- Turn up or loosen
- Normandy invasion day
- French for "Lake"

- On or with 12

- 26 Shade of blue-green

- 28 Inopportunely
- 29 Hundred dollar bill (slang)
- 31 Extreme
- French for "Place" or "Location"

58

61

16

19

37

40

43

46

32

33

50

51

34

22

25

29

31

36

53

57

60

54

23

- Leave intact (proofreading)
- Ashcake (2 words)
- 37

- A Tai language

Name that Aircraft



Send the correct name of this aircraft (make & model) and you could win a

WIN A \$25 GIFT CERTIFICATE TO: FLYING BEAVER BAR & GILL 4760 INGLIS DRIVE,

Send your answer: **Email** joanbelgrave@hotmail.com; Mail to: #738-8623 Granville Street, Vancouver, BC V6P 5A2

RICHMOND, BC

Draw will be made from all correct entries received by July 31, 2023.

The winner's name will be published in the Aug / Sep 2023 edition of *SkyTalk* and at skytalkonline.com.

LAST EDITION'S WINNER:

Jerry Vernon Answer: Vega 5C



The Lockheed Vega is an American five- to seven-seat high-wing monoplane airliner built by the Lockheed Corporation starting in 1927. It became famous for its use by many recordbreaking pilots attracted to the rugged and very long-range design.

Amelia Earhart became the first woman to fly solo across the Atlantic Ocean in one, and Wiley Post used the aircraft to prove the existence of the jet stream after having flown around the world twice.

The Vega 5C is a seven-seat version with revised tail surfaces, built for higher gross weight operations

City of Richmond News

New childcare centre opens in Richmond's **Oval Village**



The doors are now open to the Hummingbird Child Care Centre, the City of Richmond's newest childcare facility in the Oval Village.

The centre, which provides 37 licensed childcare spaces for infants, toddlers and children up to six years old, was opened by Mayor Malcolm Brodie along with local MLAs, members of the City Council and guests on May 31.

"The City of Richmond recognizes the importance of access to affordable, quality child care for residents," said Mayor Malcolm Brodie. "The addition of Hummingbird Child Care Centre demonstrates the City's strong commitment to that need. The City of Richmond remains dedicated to supporting the creation of childcare spaces as we work in partnership with developers, not-for-profit agencies and senior levels of government to achieve these priorities."

The Hummingbird Child Care Facility is Richmond's 13th City-owned, purpose-built child care facility. Located at 6899 Pearson Way, the centre comprises approximately 619 square metres (6,662 square feet) of indoor space and 409.6 square metres (4,408.8 square feet) of outdoor playground space. The facility will provide Group Care for children under 36 months (12 spaces) and ages 30 months to six years (25 spaces).

Hummingbird is leased to and operated by YMCA BC, which also operates two other City-owned facilities in Richmond - Seasong Child Care Centre on No. 2 Road and Sprouts Early Childhood Development Hub in the Capstan area - as well as six schoolage child care programs in the community.

"The YMCA is proud to once again partner with the City of Richmond to bring another child care facility to this wonderful community, and we

applaud the City for all it does to ensure families have access to this critical service," said Cathy Poole, VP of Children and Youth Services, YMCA BC. "In addition to a strong partner, we know it also takes a dedicated team of educators to provide children and families with the quality care they deserve. Our staff teams are at the heart of our child care centres, and the amazing educators we have at Hummingbird Child Care will be no exception."

Aspac Developments built the facility as a community amenity contribution to the mixeduse development in the Oval Village neighbourhood. Aspac and YMCA BC also received a \$250,000 grant from the Provincial Child-Care-BC New Spaces Fund to support age-targeted furnishings and playground equipment for the centre.

"Creating child care spaces where people live and where they are most needed is lifechanging for families and good for communities and the economy," said Grace Lore, Minister of State for Child Care. "This new child care centre is at the heart of a growing community and will support local families for years to come."

The City now provides approximately 620 licensed childcare spaces in Richmond. This newest facility is part of the Council's continued efforts to expand the supply of childcare spaces for residents in Richmond as outlined in the City's 2017-2022 Child Care Needs Assessment and Strategy. Working together with senior levels of government is part of the City's vision to continue to develop a comprehensive childcare system, provide high-quality, licensed care in Richmond's neighbourhoods and support the needs of Richmond families.

For more information on child care in Richmond, visit richmond.ca/culture/communitysocialdev/child-care.htm.

Summer Fun in the Park

Summer Fun in the Park is back and bigger than ever. This free, familyfriendly event series features activities, live music & food trucks.

Thu, Jun 29, 2023 - Thu, Jul 27, 2023 6 - 8pm **Thompson Community Centre** 5151 Granville Ave, Richmond, BC

Barrett-Jackson to rev up Las Vegas with No Reserve auction of high-performance collectible vehicles

Collector car auction house Barrett-Jackson will rev up Las Vegas with an impressive selection of late-model performance vehicles that will cross the block during the Las Vegas Auction, June 22-24, 2023.

Boasting groundbreak-

Ferrari production yet, it can zero to 60 mph in just 2.5 seconds. Loaded with options and carbon fibre, it is a masterpiece of design and engineering. The interior features a driver-centric layout that combines luxury and cutting-edge technology

promotional materials, battery tender, and indoor and outdoor car covers.

"These supercars crossing our block in Las Vegas will be among the most anticipated vehicles on the docket," said Steve Davis, president of rett-jackson.com/Bidder/Home.

Those interested in participating in the auction may consign their collector vehicle at barrett-jackson.com/ Consignment/Home.

To purchase advance tickets to the event, visit lasvegas.

barrett-jackson.com/.

Join Barrett-Jackson's online conversation with #BarrettJackson and #BJAC on Facebook, Twitter, Instagram and YouTube.

For flights from YVR to Las Vegas, visit yvr.ca.

Crossword Solution for



Courtesy of Mirroreyes Internet Services Corporation



2021 Ferrari SF90 (Lot #741)

ing hybrid performance, a 986-horsepower **2021 Ferrari SF90** (Lot #741) selling with No Reserve represents Ferrari's leap into the future of electrified automotive performance.

"We're heading into Las Vegas with several desirable and collectible high-performance vehicles," said Craig Jackson, chairman and CEO of Barrett-Jackson. "You don't have to be a gearhead to appreciate the design and performance that automakers poured into their halo vehicles, like the Ford GT, Ferrari SF90 and Aston-Martin DBS Superleggera. These vehicles turn heads on the street and offer an exceptional ownership experience. Each will be sold with No Reserve, giving our Las Vegas Auction bidders a chance to own the ultimate high-performance collectible vehicles."

A hybrid supercar **2021** Ferrari SF90 (Lot #741)

blends a twin-turbocharged V8 with three electric motors to deliver a jaw-dropping 986 horsepower. The most powerful

with premium materials, an advanced infotainment system and a configurable digital instrument cluster. This SF90 embodies Ferrari's relentless pursuit of performance and has only 577 miles.

Featuring the coveted Lightweight Package, a 2019 Ford GT (Lot #749) on the docket is finished in Liquid Grey paint with protection film, ceramic coating and windshield protection film. It is powered by a twin-turbocharged 3.5-litre EcoBoost V6 engine capable of producing 647 horsepower. The Lightweight Package reduces the total weight by approximately 40 pounds and features exposed carbon-fibre stripes, wheels, and a titanium exhaust system. The Alcantara's suede interior features carbon-fibre seats and exposed carbon fibre on the door sills, dashboard, center console and vehicle seat backs. This one-owner Ford GT comes with the original Window Sticker, factory books, shipping documents, build photos,

Barrett-Jackson. "The electricity in the arena for these elite cars will be incredible when they roll up on our block as bidders compete to take one home. I encourage everyone to join us in Las Vegas and experience the excitement in the air during the auction of these highly coveted automobiles."

Powered by a twin-turbocharged V12, a 2020 Aston Martin DBS Superleggera is backed by a ZF 8-speed automatic transmission. The exterior features a splitter, carbon-fibre diffuser and smoked rear lamps. The interior includes a Bang & Olufsen premium sound system with window grid diversity antenna, heated and ventilated front seats, carbon-fibre trim and 360-degree parking cameras. The one-owner Aston Martin has less than 7.500 miles and was kept in a climate-controlled garage.

Collector car enthusiasts interested in registering to bid for Barrett-Jackson's 2023 Las Vegas Auction may do so at bar-

Auto Repair Services you can count on!

We have been providing quality car care in Vancouver, BC since 1980. We're focused on providing you honest and professional automotive repair and auto maintenance



services. Our quality certified technicians employ today's latest automotive technology and are equipped to handle all major and minor repairs on foreign and domestic vehicles.

Open For Business

At Pawlik Automotive we are open for business and are grateful for that. While life has slowed down substantially, cars and trucks are still moving and will continue to need maintenance and repairs.

Sanitized Work Space

At our shop we are using sanitizing procedures to make sure that we deliver your car germ and virus free. We are also keeping our office area sanitized. Transactions with our shop can be done utilizing social distancing. If you do not want to make contact with us we can take payments over the phone or e-transfer. Keys can be put into our drop slot and hidden in or on your car for pick up.

Complimentary Pick up & Drop off Service

For those of you who cannot or do not wish to leave your homes we can offer the convenience of pick up and drop off service. This could be a great time to service your vehicle and, if you are not currently using it, have it in top shape when life returns to normal.

Please contact us with any questions that you have. I wish you and your family good health and strength through the days and weeks ahead.

Bernie Pawlik • 604-327-7112



2020 Aston Martin DBS Superleggera



2019 Ford GT (Lot #749)



TRUST A PROVEN RECORD OF SATISFACTION!

Voted 21 Times "Best In Vancouver" for Auto Repair.





Vancouver's Award Winning Auto Service Team. 5 minutes from YVR.

Call us today 604-327-7112

30-966 SW Marine Drive, Vancouver Just east of Arthur Laing Bridge www.pawlikautomotive.com

Travel Talk

IATA forecasts strengthening airline profitability

The International Air Transport Association (IATA), representing some 300 airlines comprising 83% of global air traffic, has announced an expected strengthening of airline industry profitability by upgrading its outlook for 2023.

Highlights include:

Airline industry net profits are expected to reach \$9.8 billion in 2023 (1.2% net profit margin), more than double the previous forecast of \$4.7 billion (December 2022).

Airline industry operating profits are expected to reach \$22.4 billion in 2023, much improved over the December forecast of a \$3.2 billion operating profit. It is also more than double the \$10.1 billion operating profit estimated for 2022.

Some 4.35 billion people are expected to travel in 2023, closing in on the 4.54 billion who flew in 2019.

Cargo volumes are expected to be 57.8 million tonnes, which has slipped below the 61.5 million tonnes carried in 2019 with a sharp slowing of international trade volumes.

Total revenues are expected to grow 9.7% yearly to \$803 billion. This growth will mean industry revenues will top the \$800 billion mark since 2019 (\$838 billion) for the first time. Expense growth is expected to be contained to an 8.1% annual increase.

Even with a 1.2% net profit margin, the return to net profitability is considered a significant achievement. First, airlines are achieving it during a time of substantial economic uncertainties. Secondly, it follows the most profound losses in aviation history (\$183.3 billion of net losses for 2020-2022 (inclusive) for an average net profit margin of -11.3%).

It should be noted that the airline industry entered the



Air Canada reported a solid operational performance in May to begin the summer travel season. Approximately 540,000 customers flew with the carrier between the May 19 and 22 long weekend, which traditionally marks the start of the Canadian summer travel season. Photo: courtesy Air Canada.

COVID-19 crisis at the end of a historic profit streak that saw an average net profit margin of 4.2% for the 2015-2019 period. **Outlook Drivers**

Revenues are rising (9.7%) faster than expenses (8.1%), strengthening profitability.

Industry revenues are expected to reach \$803 billion in 2023 (+9.7% on 2022 and -4.1% on 2019). An inventory of 34.4 million flights is expected to be available in 2023 (+24.4% on 2022, -11.5% on 2019).

Passenger revenues are expected to reach \$546 billion (+27% on 2022, -10% on 2019). With COVID-19 restrictions now removed in all significant markets, the industry expects to reach 87.8% of 2019 levels of revenue passenger kilometres (RPKs) for the year, with strengthening passenger traffic as the year progresses. The high demand for travel in many markets keeps yields strong, with a

modest 1.1% decline expected in 2023 compared to 2022 levels (following increases of 9.8% in 2022 and 3.7% in 2021).

Efficiency levels are high, with an expected average passenger load factor of 80.9% for 2023. That is very near the 2019 record performance of 82.6%.

IATA's May 2023 passenger polling data supports the optimistic outlook, with 41% of travellers indicating they expect to travel more in the next 12 months than in the previous year, and 49% expect to undertake the same level of travel. Moreover, 77% of respondents indicated they were already travelling as much or more than they did pre-pandemic.

Cargo revenues are expected to be \$142.3 billion. While that is down sharply from \$210 billion in 2021 and \$207 billion in 2022, it is well above the \$100 billion earned in 2019. Yields are expected to correct

with a 28.6% decline this year but remain high by all historical comparisons. Yield increases of 54.7% were recorded in 2020, 25.9% in 2021 and 7.4% in

Expenses are expected to grow to \$781 billion (+8.1% on 2022 and -1.8% on 2019).

Jet fuel costs are expected to average \$98.5/barrel in 2023 for a total fuel bill of \$215 billion. That is cheaper than the \$111.9 / barrel previously expected (December 2022) and the average cost of \$135.6 experienced in 2022.

High crude oil prices were exaggerated for airlines as the crack spread (premium paid to refine crude oil into jet fuel) averaged more than 34% for 2022—significantly above the long-run average. As a result, fuel cost was responsible for almost 30% of total expenses. In recent months, the crack spread has narrowed, and the full year

average crack spread is expected to fall to around 23%, more closely aligned with the historical average rate. Fuel costs will account for 28% of the average cost structure, which is still above 24% of 2019.

Non-Fuel expenses have been controlled well by airlines despite inflationary pressures. With fixed costs distributed over a larger scale of activity, non-fuel unit costs per available tonne kilometre (ATK) are expected to fall to 39 cents per ATK. That is -6.4% compared to 2022 (41.7 cents /ATK) and marks a return to about pre-COVID levels. Total non-fuel costs are expected to reach \$565 billion in 2023. Risks

The economic and geopolitical environment presents several risks to the outlook. With just \$22.4 billion of operating profit (2.8%) standing between \$803 billion of revenues and \$781

billion in expenses, industry profitability is fragile and could be affected (positively or negatively) by several factors ranging from inflation-fighting measures, the war in Ukraine, supply chain issues and regulatory costs North American recovery a standout

While the global airline industry is expected to return to profitability in 2023, financial performance across regions remains diverse.

The positive news is that industry financials are improving in all regions from the COVIDrelated depths of 2020, although not all are expected to deliver a profit this year. North America remains the standout region in terms of financial performance. Despite cost-of-living pressures, consumer spending has remained solid, and the demand for air travel remains robust; the forecast is for air passenger demand to exceed its pre-COVID (2019) level in 2023.

Transat unveils Winter 2023-2024 travel package

Leisure airline Transat has announced enhanced travel packages for the 2023-2024 winter season. With trips available to Mexico, South America, Central America, the Caribbean and Europe, the tour operator offers a range of options to suit the desires and budgets of every

Those looking for a tropical getaway can choose from more than 370 hotels, including 50 new additions,

with departures from eight Canadian cities.

Europe enthusiasts can choose from 150 hotels in Spain, France, Portugal and the United Kingdom.

"We are reaffirming our position as a leader in Canada with this unrivalled range of packages for the winter season, with a choice of more than 500 hotels on three continents, said Joseph Adamo, Transat's chief sales and marketing officer. "We take great pride



in offering a travel experience that combines our expertise as an airline with our substantial know-how as a tour operator."

Sun Collections

To help travellers choose

the hotel that best suits their needs, Transat also offers five exclusive collections with customized perks: Luxury Collection, Family Connection, R&R 18+

Collection, Solo Collection, and Out-of-Office Collection.

Transat South promo

With Transat's Book Early, Get Plenty promo, Canadian travellers can start planning their winter vacation right away and take advantage of a range of perks:

- Up to \$400 off for two people;
- Price Drop Guarantee up to \$200/adult and \$100/child;
- Reduced deposit of \$100/

- Future travel credit of \$50/ adult and \$25/child;
- 50% off Option Flex Standard.

The promotion applies to new individual bookings of Transat South packages made by June 29, 2023, for travel between September 1, 2023, and April 30, 2024. Exceptions

For more information, contact your travel agent or visit transat.com.

Classified

CONSUMER | COMMERCIAL Tel: 604736-6754 • E-mail: jstewart@westerndriver.com

22,000 Readers Every Month | \$17.50 Per Col Inch

SERVICES



EVENTS

ABBOT/FORD INTERNATIONAL AUGUST II. 12 & 13. 2023 ADVANCE DISCOUNT TICKETS AVAILABLE AT: ABBOTSFORDAIRSHOW.COM



Opportunities 2023

Sponsorship

are excited to announce the return of our annual airshow, which will take place on Saturday, July 22nd, 2023.

Now in existence for 15 years, the Boundary Bay Airshow continues to be a tremendous success and a prevalent community event for Alpha Aviation Inc. and the City of Delta. It showcases aviation at its

Alpha Aviation and the City of Delta

finest and is one of the few remaining free-admission airshows that provides spectacular excitement and entertainment for the community.

For more information, visit czbb.com.

SERVICES



LIMIT YOUR #RISK OF EXPOSURE TO #COVID19 WITH THE ArriveCAN APP.

IT WILL REDUCE YOUR WAIT TIME AND PHYSICAL CONTACT WITH OTHERS AT THE BORDER.

Download the ArriveCAN app on your Apple and Android mobile devices

The **ArriveCAN** mobile application, developed by the Public Health Agency of Canada (PHAC) and the Canada Border Services Agency (CBSA), provides a digital way for travellers entering Canada to provide their basic traveller information quickly, easily and securely within 48 hours before arriving in Canada.

Use this mobile app to speed up your arrival process in Canada and spend less time with border and public health officers.

The app helps you to:

- provide mandatory information that is required for entry into Canada
- · avoid lineups and reduce points of contact at the border
- provide updates on your quarantine compliance and the development of any symptoms during the 14 days after arriving in Canada

The ArriveCAN app is available for free on Google Play and Apple App stores.

CANADA.CA/CORONAVIRUS

Canadä'

we're here for you!

VANCOUVER AIRPORT CHAPLAINCY

a Quiet Place...

...for quiet reflection, prayer, meditation Now Open 7 Days a Week 5am - 11pm

a Safe Place...

Please visit us on International Arrivals Level 2

email: ChaplainKirkley@gmail.com : yvrchaplaincy.org

EMPLOYMENT OPPORTUNITIES



Line Service Technician Full Time/PT All Shifts Available Vancouver International Airport

Signature Flight Support

Line Service Technicians provide ground services for private aircraft by anticipating and exceeding the needs of our customers.

- · High school diploma or GED
- . Three (3) to six (6) months related experience and/or training; or equivalent combination of education and experience and/or training
- · Minimum of 18 years old
- · Must possess a valid state driver's license.
- · Must successfully complete the Company's training programs.
- · Strong communication skills required, both verbal and written
- ★ No two days are ever the same in this exciting environment
- ★ Enjoy working outside with aircraft
- ★ Work with fun team. members and





*Great Benefits

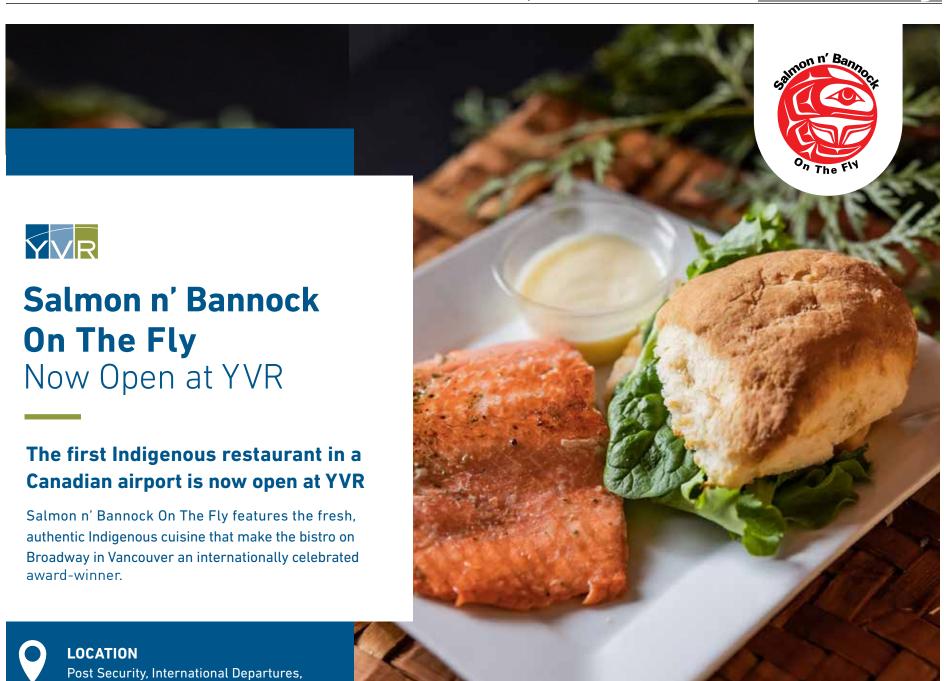
Two positions available: 1 Full time & 1 Part time

Starting Wage \$21.37 / Hour. Pay increases every 6 months till top rate is reached at the 3-year mark. Top Rate is \$38.00 / Hour.



Apply online at: www.signatureflight.com/careers

Vancouver International Airport (YVR)



















CLASSIC CARS at POLOFEST INTERNATIONAL

Southlands Equestrian Riding Club, Vancouver — Sat, July 29, 2023

Car Show starts: 12:30pm

CELEBRATING HORSEPOWER, DESIGN, FASHION, FOOD, DRINK & MUSIC TO ENTERTAIN.

- Class Awards and Best of Show Awards.
- Invited Dealer Future Classics include: Ferrari; Maserati; Mercedes; BMW; Porsche; Audi ; Alfa Romeo; McLaren; Lotus; Jaguar; Bentley; Rolls Royce & Lamborghini.
- 100 invited Euro Classics, Modern Performance Luxury and Supercars on display.
- Featured Marques Celebrating. McLaren 60; Porsche 75, Ferrari 75 and Aston Martin 110.















PoloFest International Festival 3:30 - 6pm

WITH AWARDS & AFTER-PARTY TIL 9PM

- Feel the thunder of hooves as riders & horses do battle in exciting on-field action.
- International teams competing for the International PoloFest Cup.
- Sponsors Cabanas field-side with curated food and drinks. Summer casual dress to impress.
- Valet parking.









Event Charities: Making a meaningful difference in the lives of kids and horses. Supporting Children's Hospital & Southlands Horse Rescue & Rehab Program

CALL FOR ENTRANTS — REGISTER YOUR CLASSIC, LUXURY OR SUPERCAR: **CALL:** Patrick Stewart 604.644.9067 • Brad Pelling 604.908.9865